



STEP BY STEP GUIDE HOW TO NAVIGATE ZAP HUB PLATFORM

To Access the Homepage

1. Go to the ZAP HUB website (zaphub.co.za).
2. As soon as you land on the homepage, you'll notice our valid FFC (Fidelity Fund Certificate) displayed in the top left corner. Clicking it confirms ZAP HUB's full PPRA compliance, giving you instant confidence, trust, and peace of mind.

HOME PAGE NAVIGATION: Header Bar



[Home](#) [About](#) [Properties](#) [Professionals](#) [Compliance](#) [Resources](#) [Community First](#) [Contact](#) [Coming Soon](#)

EN

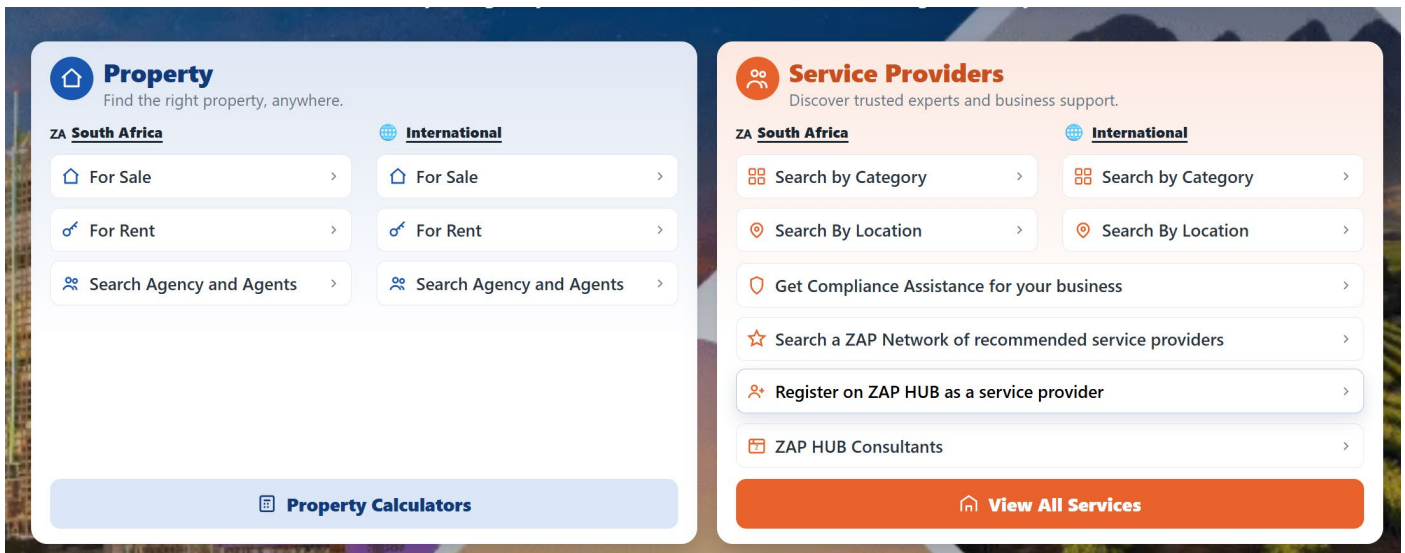
Login

Signup

The top navigation bar provides quick access to all major sections of the platform:

Menu Item	What You'll Find	Where to find more
Home	Return to the homepage – Page	
About	Learn about ZAP HUB's mission and ecosystem	Page 1
Properties	Search for properties for sale or rent	
Professionals	Access Property Practitioners, Service Providers, Property Trainers, and ZAP HUB Consultants	
Compliance	ZAP Compliance services and FFC assistance	
Resources	Help Center, Property Calculators, and How-To Guides	
Community First	Petitions, clean-up drives, fundraisers, and non-profit partners	
Contact	Get in touch with the ZAP HUB team	
Coming Soon	Sneak peek at upcoming ZAP Services	
EN	Language selector	
Login / Signup	Access your account or create a new one	

HOME PAGE NAVIGATION: Quick Links

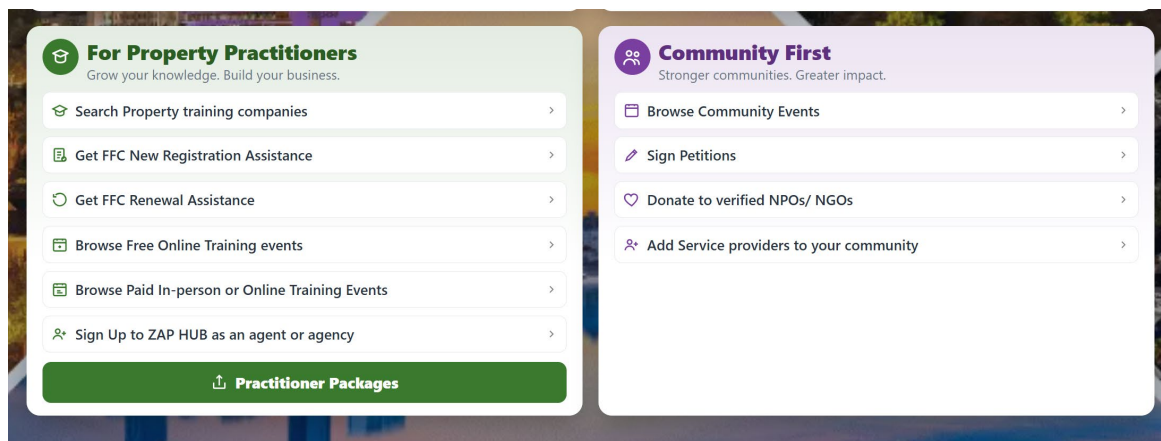


- Find a property for sale or rent (nationally and internationally)
- Browse trusted service providers in your community

Quick Shortcut Buttons

On the right side of the homepage, you'll find smart shortcuts:

Shortcut	Purpose
ZAP Properties	Search properties for sale National and Internationally
ZAP Rentals	Search rental properties Nationally and Internationally
ZAP Agents	Find property practitioners
ZAP Services	Discover service providers by category and Location
Get Compliance Assistance	Need help with your business compliance
Search ZAP Network	Recommended Service providers by other Service Providers
Register as ZAP HUB Service provider	Join the ZAP HUB Platform
Browse our ZAP HUB Consultants	Get 15% off when you sign up with a trained consultant



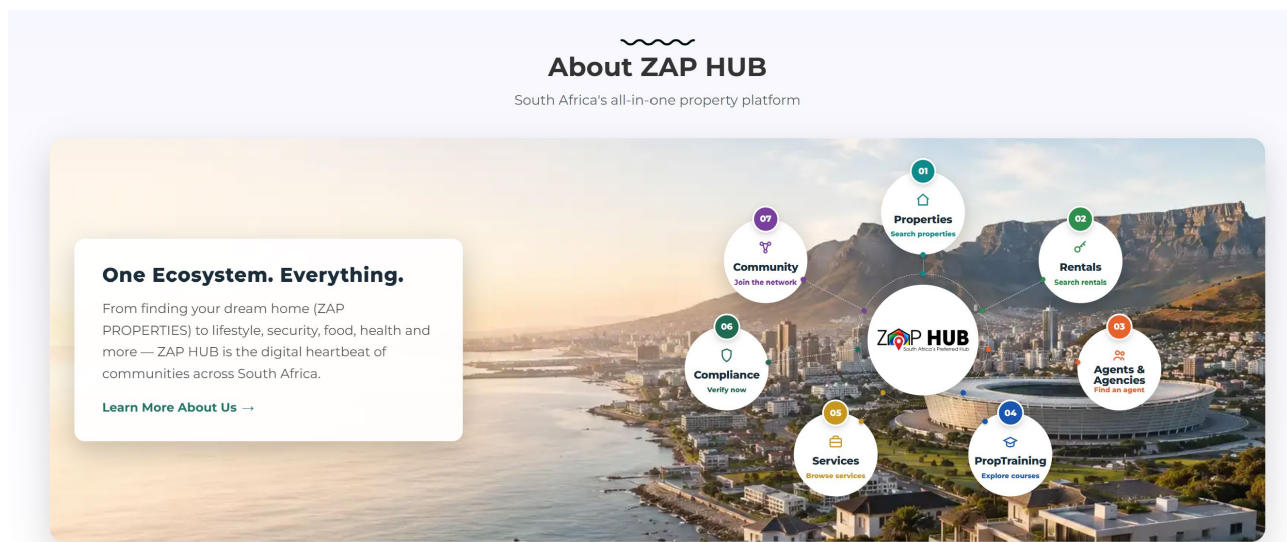
- Find a everything you need as a property Practitioner in South Africa
- Review community event, petitions, trusted NPO's, and refer ZAP HUB to others

Quick Shortcut Buttons

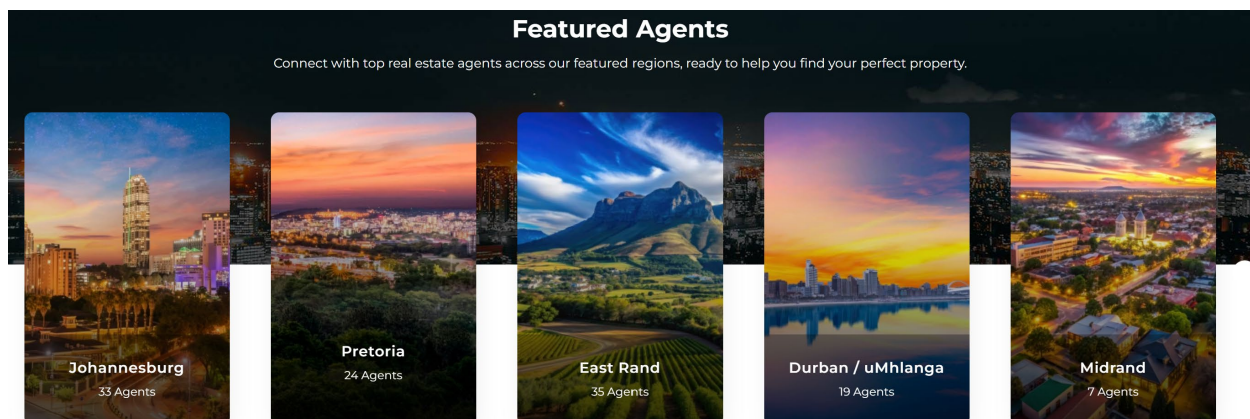
On the right side of the Professionals section, you'll find smart shortcuts for property practitioners:

Shortcut	Purpose
Search Property Training Companies	Find accredited training providers to complete your PPRA-mandated CPD and other property-related courses
Get FFC New Registration Assistance	Step-by-step guidance to apply for your Fidelity Fund Certificate (FFC) as a new property practitioner
Get FFC Renewal Assistance	Renew your FFC smoothly to stay compliant and avoid penalties when your certificate is about to expire
Browse Free Online Training Events	Access free webinars and training sessions to stay updated on industry trends, compliance, and platform features
Browse Paid In-person or Online Training Events	Find in-depth, paid training opportunities (both in-person and online) to deepen your skills and knowledge
Sign Up to ZAP HUB as an agent or agency	Direct link to register as a property practitioner or agency on the platform
Browse Community Events	View upcoming community events like clean-up drives, fundraisers, and local gatherings to get involved in your area
Sign Petitions	Add your voice to petitions that hold regulators and institutions accountable (e.g., petitions related to the PPRA)
Donate to verified NPOs/NGOs	Support verified non-profit organizations directly through the ZAP HUB platform, contributing to causes that matter in your community
Add Service Providers to your community	Recommend and add trusted service providers to your local community network, helping others find reliable professionals

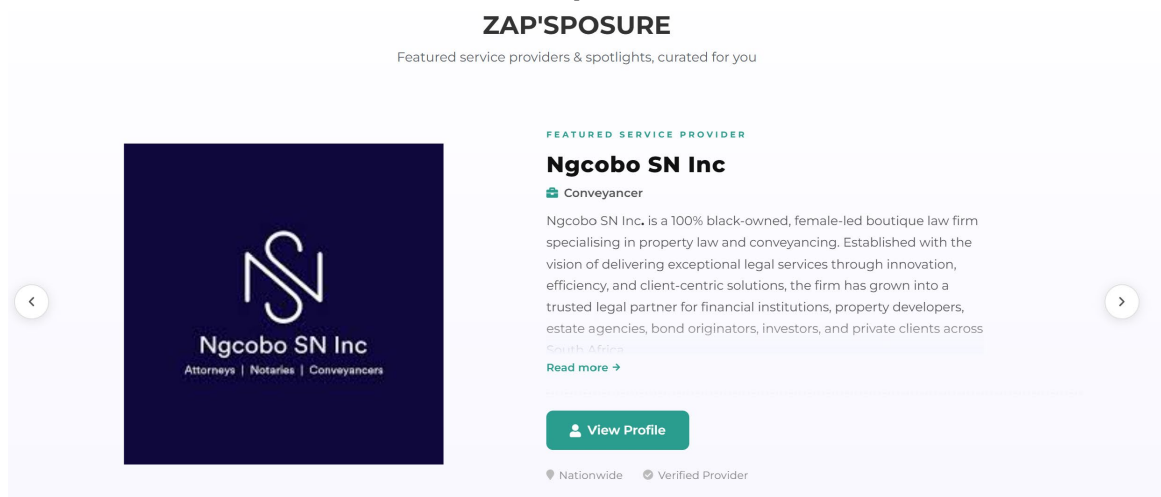
HOME PAGE NAVIGATION: About Us Section



HOME PAGE NAVIGATION: Featured Agent By Area



HOME PAGE NAVIGATION: ZAP'Sposure Featured Service Providers



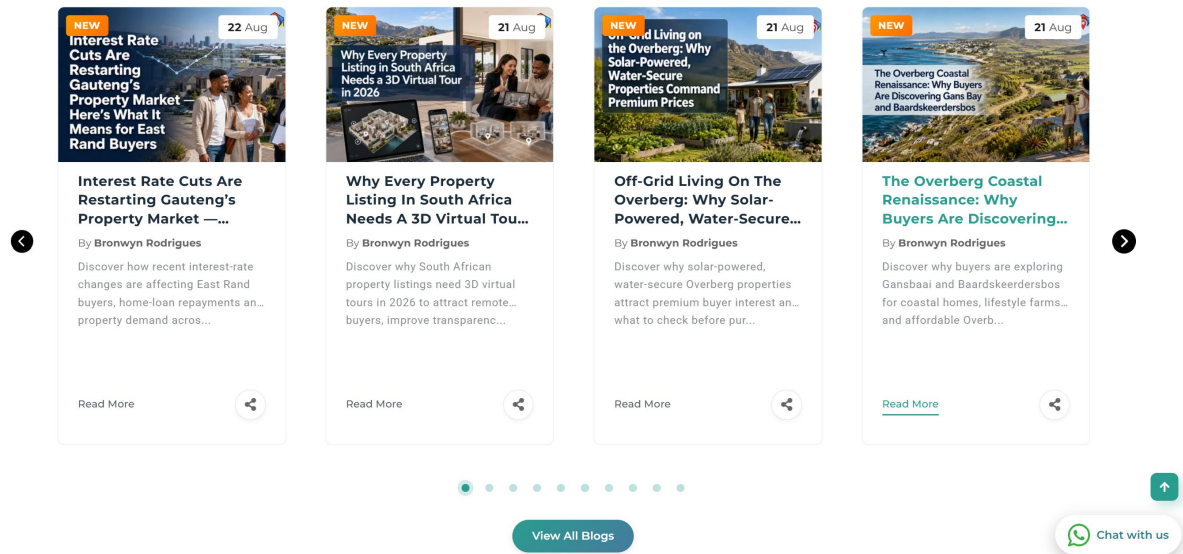
There is only one premium **ZAP'SPOSURE** position available across the entire ZAP HUB platform. This means no competing banners—just your brand commanding prime, undivided attention for maximum visibility.

Your Exclusive Options Include:

- **Static Banner ZAP'SPOSURE** – For a powerful and polished brand presence.
- **Video ZAP'SPOSURE** – To engage our audience with your dynamic story.

HOME PAGE NAVIGATION: Review Latest Blogs

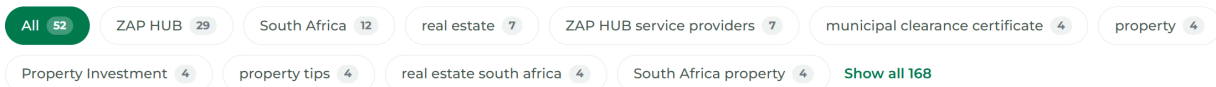
Latest Blogs



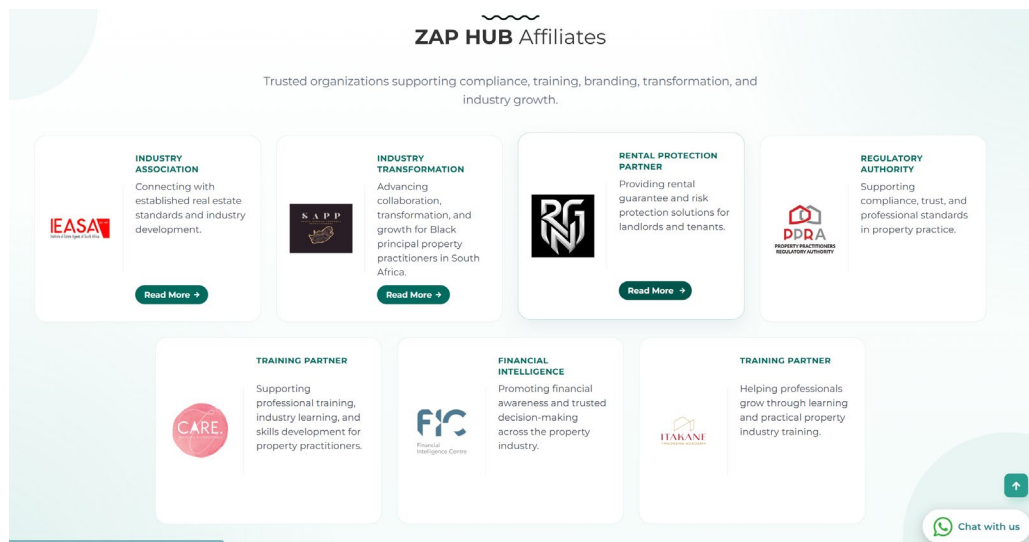
- View all **Blogs** organised by multiple categories relevant to South African business and property news

ZAP HUB Blog – Property News, Trends and Expert Advice

Property insights, guides & real estate news



HOME PAGE NAVIGATION: Affiliates and Trusted Organizations



We welcome affiliate and strategic partnerships that align with **ZAP HUB**'s mission to bring transparency, innovation, and accountability to South Africa's markets.

Let's co-create value through:

- Co-branded marketing campaigns.
- Exclusive events and webinars.
- Custom collaborative initiatives.

HOME PAGE NAVIGATION: Sign up to Weekly Newsletter

NEWSLETTER

Stay Ahead Of The Property Market

Get insights on new listings, featured agents, upcoming events, and market trends across South Africa — delivered straight to your inbox.

Your email address

Subscribe Now

✓ Weekly digest

✓ No spam, ever

✓ Unsubscribe anytime

HOME PAGE NAVIGATION: Footer Links and Policies



South Africa's Preferred Hub

Company

> About Us

> Contact Us

> Estates

> Feedback

> Help Center

> News

> ZAP Talks

Properties by location

> Western Cape

> Cape Flats

> Gauteng

> Cape Town

> Limpopo

> RAK Central

> Grassy Park

> Polokwane

> Ras Al Khaimah

> Northern Metro Fringe

> Johannesburg

> Bellville

> Pretoria

> Milnerton

Useful Links

> Code Of Conduct

> Property Practitioners Act

> Marketing & Partnerships

> Property Regulations

> FIC Portal

> Verify Property Practitioner

> How To Guides

Calculators

> Affordability Calculator

> Bond Calculator

> Payment Calculator

> Refinance Calculator

> Repayment Calculator

> Switch Calculator

Policies and Compliance

Privacy Policy

Terms & Conditions

Cancellation Policy

Refund Policy

Cookie Policy

PPRA

Governing Law & Jurisdiction

POPIA Compliance

NAVIGATION BAR – About Us



South Africa's Preferred Hub

Holding a Fidelity Fund Certificate

[View our FFC](#)

Home

About

Properties

Professionals

Compliance

Resources

Community First

Contact

Coming Soon

 EN

Login

Signup

About Us

Home >> About Us

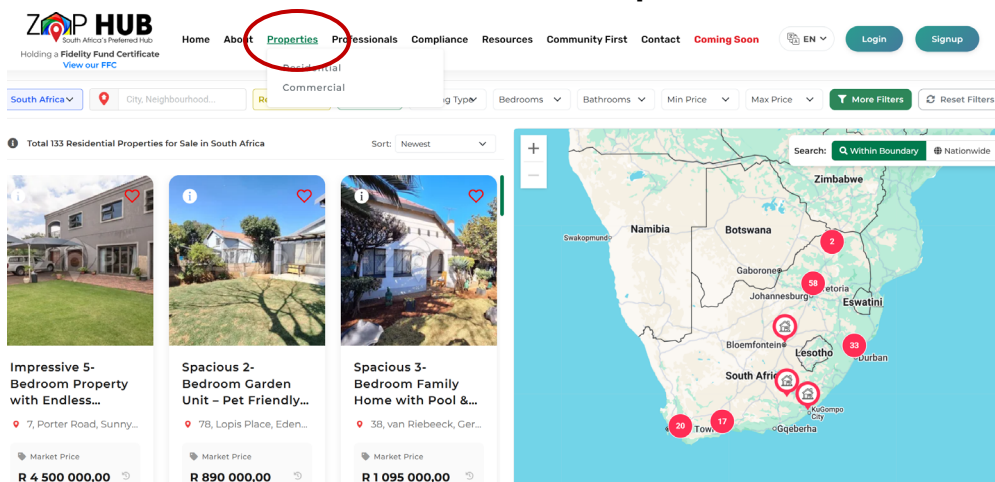


Welcome To ZAP HUB

Your Home. Your Community. Connected.

- Transforming Real Estate in South Africa
- Our Story
- The Power of Community
- The ZAP HUB Ecosystem
- Leadership
- Up-to-date count of current users
- Services coming soon

NAVIGATION BAR – Properties



Click on "**Properties**" to explore listings nationally and internationally whether for sale or rent.

Search & Filter with over 450+ Options

Filter Category

Examples

Basic Filters

Property type, price, bedrooms, bathrooms

Property Dimensions

Floor size, erf size

Building Details

Year built, construction type, roof type

Title & Seller

Full title, sectional title, seller type

Amenities

Parking, storage, fireplaces

Interior Features

Kitchen details, granny flats, interior finishes

Exterior Features

Gardens, patios, outdoor spaces

Estate Type

Gated communities, private estates

Security Features

Alarm systems, security gates, access control

Energy Efficiency

Solar panels, inverters, energy-saving features

Viewing Property Results

Once you've set your search filters:

- Scroll through the list on the left
- Use the interactive map on the right to see each property and nearby amenities

Property Detail Page

When you click on a property, you can explore:

- Full overview
- Location details
- All features and amenities
- Connect directly with the agent for personalized guidance

NAVIGATION BAR –Professional Section

1) Property Practitioners

The screenshot shows the ZAP HUB website's Professional Section for Property Practitioners. The navigation bar at the top includes links for Home, About, Properties, Professionals, Compliance, Resources, Community First, Contact, and Coming Soon. The 'Professionals' link is highlighted, and a dropdown menu is open, showing 'Property Practitioners' as the selected option. The main header features a large image of a city skyline at night with the text 'Property Practitioners' and a breadcrumb trail 'Home >> Property Practitioners'. Below the header, there is a section titled 'For Property Practitioners' with a sub-header 'About Property Practitioners'. The text states: 'ZAP HUB empowers property practitioners with powerful tools to manage property listings, connect with buyers and sellers, and grow their real estate business efficiently.' To the left, there is a 'Related Topics' sidebar with links to 'Why ZAP HUB?' and 'Pricing Plans'. The main content area includes a 'Why Choose ZAP HUB?' section.

Property Practitioners

Home >> Property Practitioners

For Property Practitioners

ZAP HUB empowers property practitioners with powerful tools to manage property listings, connect with buyers and sellers, and grow their real estate business efficiently.

Related Topics

- Why ZAP HUB?
- Pricing Plans

About Property Practitioners

Selling your home can be a complex and time-consuming process, but with ZAP HUB, it doesn't have to be. Our platform is designed to empower property practitioners like you, offering a range of tailored packages that simplify the journey and maximize your exposure to manage properties.

Why Choose ZAP HUB?

Click on "**Property Practitioners**" to learn about property experts and explore packages if you're interested in joining as an agent.

Key features include:

- Smarter, Faster Communication – Minimize delays in scheduling viewings, answering questions, and submitting offers
- Compliance Made Easy – Simplify paperwork and ensure regulatory compliance
- Enhanced Search – No need for boosted ads; enhanced search criteria bring buyers directly to the right listings
- Comprehensive Service Provider Database – A one-stop shop connecting you with attorneys, contractors, and more

2) Service Providers

The screenshot shows the ZAP HUB website's Professional Section for Service Providers. The navigation bar at the top includes links for Home, About, Properties, Professionals, Compliance, Resources, Community First, Contact, and Coming Soon. The 'Professionals' link is highlighted, and a dropdown menu is open, showing 'Service Providers' as the selected option. The main header features a large image of a city skyline at night with the text 'Service Providers' and a breadcrumb trail 'Home >> Service Providers'. Below the header, there is a section titled 'About Service Providers' with a sub-header 'Showcase Your Services On ZAP HUB'. The text states: 'At ZAP HUB, we are offering a dedicated platform where service providers can connect directly with homeowners and real estate agents. Whether you're a painter, attorney, contractor, or any other professional offering home-related services, this is your opportunity to reach the right audience.' To the left, there is a 'Related Topics' sidebar with links to 'Showcase Services', 'Why List Services', 'Pricing Plans', 'Weekly Featured Banner', and 'Take Advantage'. The main content area includes a 'Showcase Your Services On ZAP HUB' section.

Service Providers

Home >> Service Providers

About Service Providers

Learn why and how to showcase your services on ZAP HUB

Showcase Your Services On ZAP HUB

At ZAP HUB, we are offering a dedicated platform where service providers can connect directly with homeowners and real estate agents. Whether you're a painter, attorney, contractor, or any other professional offering home-related services, this is your opportunity to reach the right audience.

Our platform offers everything you need to promote your business, and with our three service packages, you can choose the perfect option to fit your business needs. Additionally, we offer an Exclusive Weekly Featured Service Provider Banner to maximize your visibility.

Related Topics

- Showcase Services
- Why List Services
- Pricing Plans
- Weekly Featured Banner
- Take Advantage

Click on "**Service Providers**" to discover trusted experts and business support.

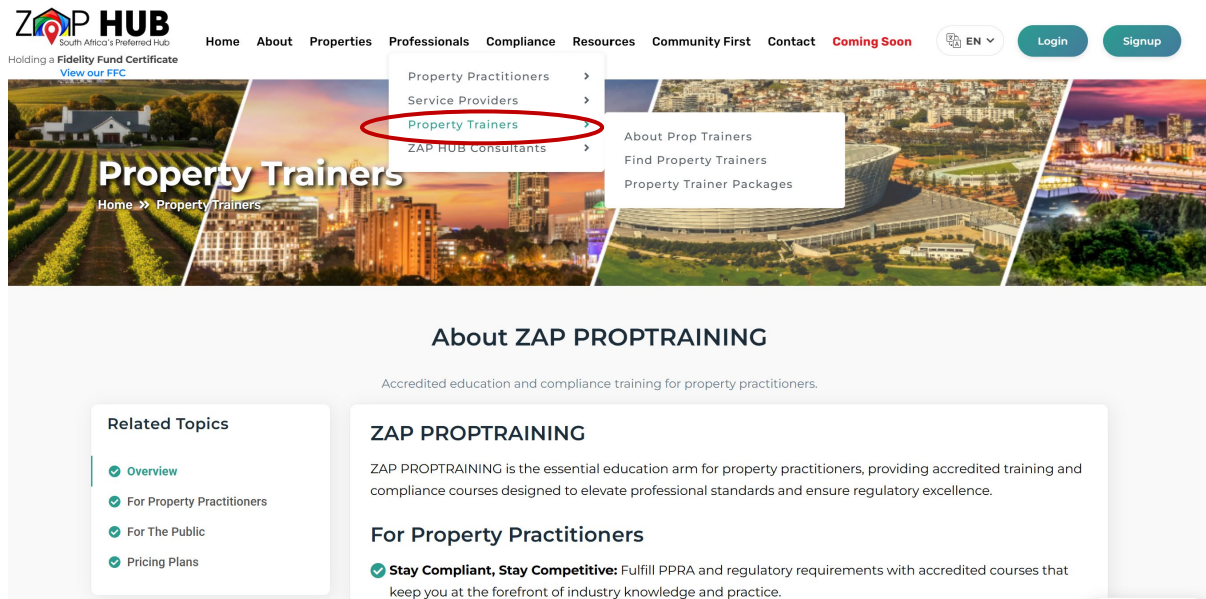
You can:

- Search by Category
- Search by Location
- View all Service Providers Packages
- View all available categories

For Service Providers Listing Their Services:

- Boost your visibility with exclusive banner ad options

3) Property Trainers



Click on "**Property Trainers**" to access accredited education and compliance training for property practitioners.

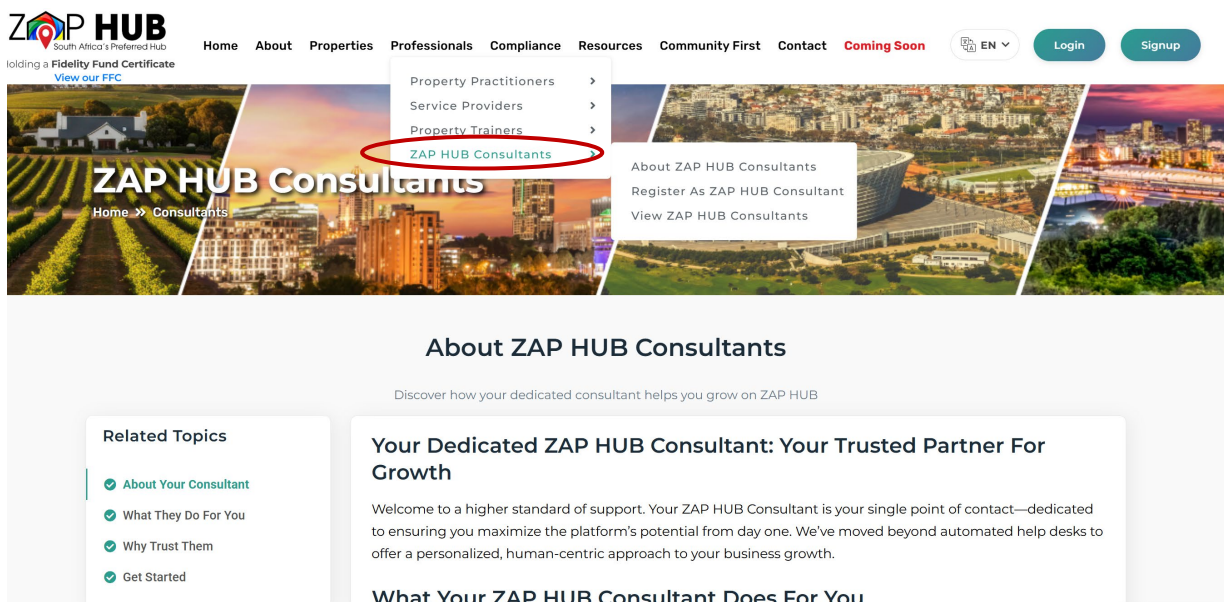
For Property Practitioners:

- Stay Compliant, Stay Competitive – Fulfill PPRA and regulatory requirements
- Build Credibility – Enhance your professional profile with certifications

For the Public:

- Confidence in Every Transaction – Work with trained, certified, and compliant professionals

4) ZAP HUB Consultants



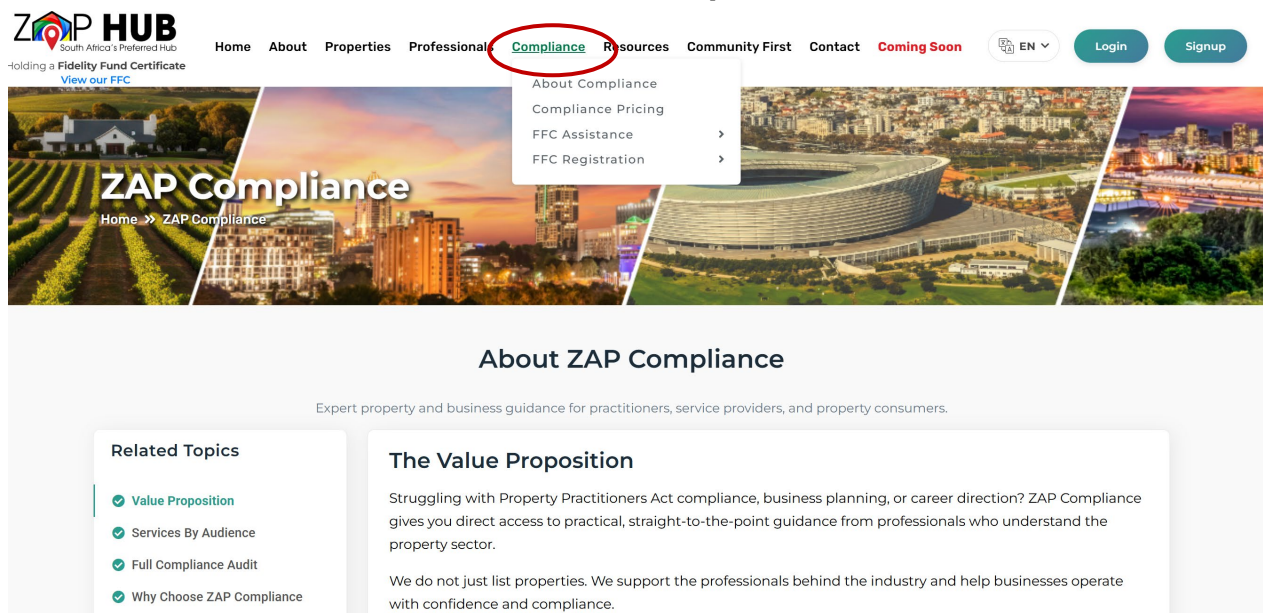
Click on **"ZAP HUB Consultants"** to discover how your dedicated consultant helps you grow on ZAP HUB.

What Your Consultant Does For You:

Service	Description
Personalized Onboarding	Guide you through setup and advise on the best service package
Your Trusted Point of Contact	Go-to person for all questions and strategic advice
Proactive Performance Insights	Monitor views, leads, and engagement with improvement suggestions
Content & Marketing Support	Help you publish blogs and articles to build authority
Strategic Lead Generation	Guide you on proven lead generation techniques

💡 Benefit: Sign up with a consultant and receive a 15% discount on your selected service package.

NAVIGATION BAR –Compliance Section



Click on **"Compliance"** to access expert property and business guidance for practitioners, service providers, and property consumers.

Audience	Services
For Service Providers	Step-by-Step Compliance, Marketing and Branding, Business Planning, Intellectual Property Guidance, Strategic Referrals
For Property Agents	Career Launch Guidance, Mentorship Programs, Marketing Strategy, Compliance Checks
For Property Practitioners	Registration Assistance, Training Program Setup, Mentorship Infrastructure, Full Compliance Audit
For Sellers, Buyers, Tenants & Landlords	Find the Right Agent, Property Valuation Guidance, Investment Advice, Trusted Referrals, Document Review

Full Compliance Audit (Full Day)

A dedicated deep-dive into your business to assess your current position against Property Practitioners Act and related compliance obligations.

What We Do:

- Review agency and business policies
- Inspect mandates, client files, and FICA records
- Assess trust account administration
- Evaluate mentorship structures
- Identify POPIA, B-BBEE, and industry code gaps

What You Receive:

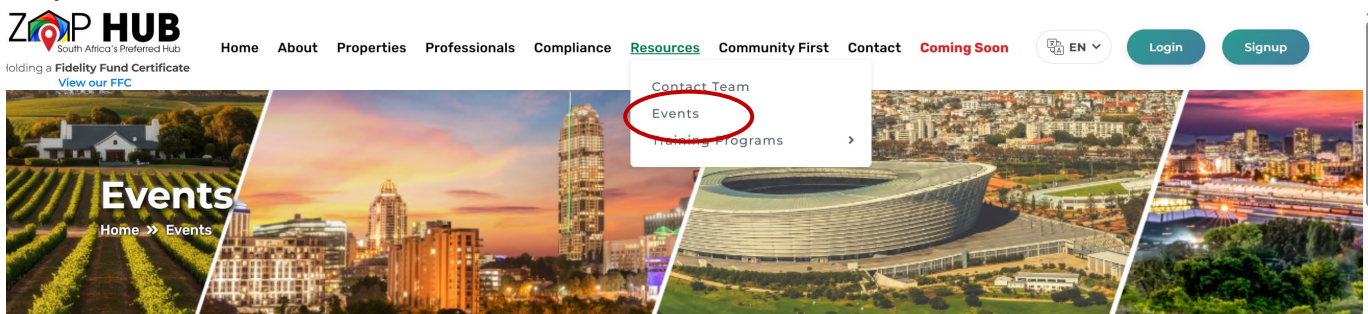
- Detailed written report of non-compliant areas
- Step-by-step action plan with priorities
- Follow-up summary call for clarification

NAVIGATION BAR – Resource Section

1) Contact Team

The screenshot shows the ZAP HUB website navigation bar with the 'Resources' link circled in red. Below the navigation bar, a modal form titled 'Connect With The ZAP HUB Team' is displayed. The form includes a '# StayConnected' tag, a brief description, and input fields for 'Full Name', 'Email Address', and a phone number (prefixed with '+27'). There is also a text area for 'Write Your Message (Optional)' and a 'Submit' button. The background of the website shows a 'ZAP Compliance' banner and a 'Related Topics' sidebar.

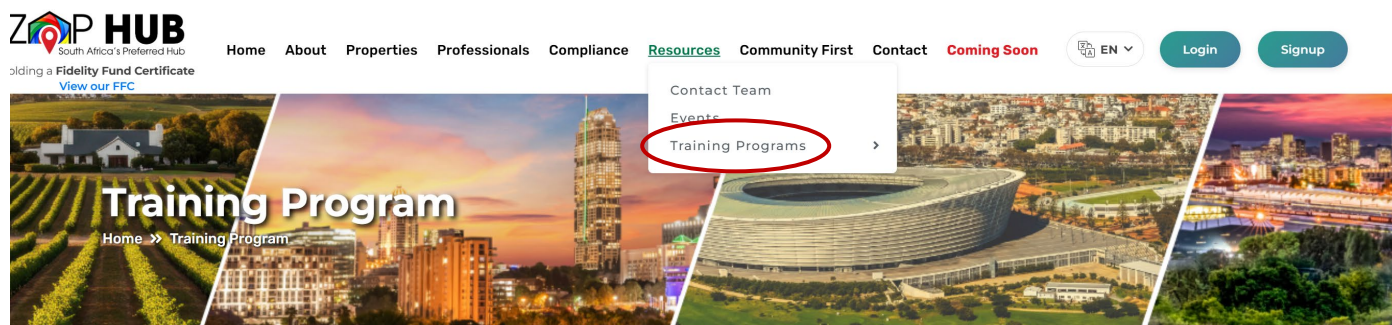
2) Events



Click on "Events" to view upcoming property events and networking opportunities.

- **Training Sessions-** Free platform training for agents and sales consultants
- **Compliance Workshops-** PPRA compliance and regulatory guidance
- **Industry Meetings-** Networking and industry collaboration events

3) Training Programs (ZAP Knowledge)



Click on "Training Programs" to access practical in-person training for property practitioners.

Sessions cover:

- Compliance
- Listing protocols
- Buyer mandates
- Sales strategies
- How to leverage the ZAP HUB platform to grow your income

NAVIGATION BAR – Community First Section



ZAP HUB COMMUNITY FIRST

Standing Up For Our Communities

ZAP HUB was built to protect South Africans — and that work does not stop at our platform. From clean-up drives on the ground to petitions holding regulators to account, these are the causes we are putting our name and our time behind. Join us.

[Clean-Up Drives](#) [Petitions](#) [Fundraisers](#) [Consumer Protection](#)

All Initiatives 3

Petitions 2

Fundraisers 1

Click on "Community First" to explore ZAP HUB's community initiatives.

Active Campaigns:

- **Clean-Up Drives-** Community clean-up and donation drives
- **Petitions-** Holding regulators to account (e.g., PPRA competency pathway petition, FFC enforcement petition)
- **Fundraisers-** Supporting legal and community initiatives
- **Consumer Protection-** Protecting South African property consumers

Non-Profit Partners:

Organizations doing work on the ground – view their ZAP HUB profile to learn more or get in touch.

NAVIGATION BAR – Cotant ZAP HUB

Connect With Us — We'd Love To Hear From You!

Have a question, partnership idea, or need support? Our team is ready to assist you.



NAVIGATION BAR – Coming Soon

In the top right corner, you'll see "**Coming Soon**" – giving you an exciting sneak peek at the innovative services we'll be launching soon.

Coming Soon Service

Description

ZAP BEAUTY

Platform for beauty professionals – salons, spas, barbers, and suppliers

ZAP BEREAVEMENT

Compassionate support platform connecting families with funeral, legal, and logistical services

ZAP BUILD

Platform connecting building suppliers with trade professionals and local communities

ZAP DONATIONS

Transparent, fee-free fundraising platform for verified community causes

ZAP DRIVE

Digital hub for South Africa's automotive industry

ZAP EDUCATION

Platform bridging schools and institutions with parents and learners

ZAP ENERGY

Platform connecting energy providers – renewable, backup solutions, and main grid suppliers

ZAP FOOD

Platform for restaurants to connect with hungry diners

ZAP FUN

Community events hub connecting organizers with audiences

SERVICES COMING SOON



ZAP BEAUTY



ZAP BEREAVEMENT



ZAP BUILD



ZAP DONATIONS



ZAP DRIVE



ZAP EDUCATION



ZAP ENERGY



ZAP FOOD



ZAP FUN



ZAP GLOBAL



ZAP HOOD



ZAP JOBS

**Coming
Soon
Service**

Description

**ZAP
GLOBAL**

Bridge connecting international businesses and investors with the South African market

ZAP HOOD

The community's digital front door – agents, rentals, services, schools, shopping, and more

ZAP JOBS

Platform connecting recruiters and employers with talent

**ZAP
LIFESTYLE**

Community hub connecting gyms, wellness services, and lifestyle providers

ZAP MED+

Platform connecting medical practices and healthcare services with families

**ZAP
MONEY**

Central hub for finance – verified advisors, loan providers, and investment services

ZAP PETS

Community hub for pet owners, animal lovers, and pet service providers

ZAP RETIRE

Platform for retirement providers to connect with seniors and families

ZAP SAFE

Trusted hub connecting vetted security providers with homeowners and businesses

**ZAP
SPORTS**

Platform for sports businesses to connect with active fans and participants

ZAP STAY

Seamless platform connecting guesthouses, B&Bs, rentals, and hotels with travellers

ZAP TALKS

Weekly podcast and live community initiative with industry leaders

ZAP TECH

Innovation hub connecting technology providers and communities

**ZAP
TRAVEL**

Travel hub for holidays, tours, and safaris

SERVICES COMING SOON



ZAP JOBS



ZAP LIFESTYLE



ZAP MED+



ZAP MONEY



ZAP PETS



ZAP RETIRE



ZAP SAFE



ZAP SPORTS



ZAP STAY



ZAP TALKS



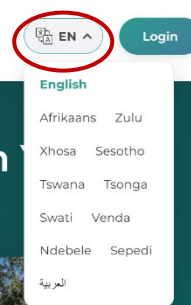
ZAP TECH



ZAP TRAVEL

NAVIGATION BAR – Language Converter

ZAP HUB is committed to accessibility and inclusivity, offering a **language converter** that allows users to view the platform in any of South Africa's **11 official languages**.



FOOTER NAVIGATION- Estate Section

 South Africa's Preferred Hub 			
Company	Properties by location		Calculators
About Us	Western Cape	Polokwane	Affordability Calculator
Contact Us	Cape Flats	Ras Al Khaimah	Bond Calculator
Estates	Gauteng	Northern Metro Fringe	Payment Calculator
Feedback	Cape Town	Johannesburg	Refinance Calculator
Help Center	Limpopo	Bellville	Repayment Calculator
News	RAK Central	Pretoria	Switch Calculator
ZAP Talks	Grassy Park	Milnerton	
		Useful Links	
		Code Of Conduct	
		Property Practitioners Act	
		Marketing & Partnerships	
		Property Regulations	
		FIC Portal	
		Verify Property Practitioner	
		How To Guides	

Click on "**Estates**" to explore different estates, learn about them, and discover pricing options and upcoming events.

Searching for Estates

You can search for estates by:

- Location
- When it was established
- Number of residents
- Average stand size
- Estate agents selling properties

You'll also see:

- Developer history
- Estate features and amenities
- Testimonials
- Estate newsletters
- Properties Within the Estate

FOOTER NAVIGATION- Help Center

 South Africa's Preferred Hub 			
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About Us	Western Cape	Polokwane	Affordability Calculator
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Estates	Gauteng	Northern Metro Fringe	Payment Calculator
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		Property Practitioners Act	
		Marketing & Partnerships	
		Property Regulations	
		FIC Portal	
		Verify Property Practitioner	
		How To Guides	

Use the "**Feedback**" quick link to report any issues – whether it's with an agent, a listing, or a technical problem. ZAP HUB is an ethical and transparent platform committed to providing the best experience for all users.

FOOTER NAVIGATION- Help Center

 South Africa's Preferred Hub			
     			
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ZAP Talks	Grassy Park	Milnerton	
Useful Links			
Code Of Conduct			
Property Practitioners Act			
Marketing & Partnerships			
Property Regulations			
FIC Portal			
Verify Property Practitioner			
How To Guides			

Click on the **"Help Center"** quick link to:

- View your existing support tickets
- Create a new ticket

When creating a ticket:

1. Select your role (Customer, Admin, Service Provider, or Other)
2. Choose the relevant topic that suits your situation
3. Attach any necessary files or information
4. Submit your ticket

FOOTER NAVIGATION- Marketing and Partnership

 South Africa's Preferred Hub			
     			
Company	Properties by location		Calculators
About Us	Western Cape	Polokwane	Affordability Calculator
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Useful Links			
Code Of Conduct			
Property Practitioners Act			
Marketing & Partnerships			
Property Regulations			
FIC Portal			
Verify Property Practitioner			
How To Guides			

Discover how to:

- Showcase your business with ZAP Exposure
- Share your expertise through a **FREE** blog submission
- Follow simple guidelines for using marketing materials
- Email marketing at zaphub.co.za for further guidance

FOOTER NAVIGATION- Calculators

 South Africa's Preferred Hub			
     			
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Useful Links			
Code Of Conduct			
Property Practitioners Act			
Marketing & Partnerships			
Property Regulations			
FIC Portal			
Verify Property Practitioner			
How To Guides			

The platform includes property calculators designed to make it easy to quickly calculate important property-related figures:

- Affordability Calculator

- Bond Calculator
- Payment Calculator
- Refinance Calculator
- Repayment Calculator
- Switch Calculator

FOOTER NAVIGATION- Overview

Footer Quick links Explained

Company

- About Us- Learn about ZAP HUB
- Contact Us- Get in touch with ZAP HUB
- Estates- Estate search
- Feedback- Submit reviews for service providers, agents and ZAP HUB
- Help Center- Online ticket system for tech support help
- News- News articles featuring ZAP HUB
- ZAP Talks – Youtube educational channel brought to you by ZAP HUB

Properties by Location

- Western Cape
- Cape Flats
- Gauteng
- Cape Town
- Limpopo
- RAK Central
- Grassy Park

Useful Links

- Code Of Conduct- Estate agents Code of Conduct
- Property Practitioners Act- Full PDF documents of the PPA
- Marketing & Partnerships- How to reach ZAP HUB for marketing, exposure and blogs
- Property Regulations- Full PDF of Current Regulations
- FIC Portal- Link to FIC Portal
- Verify Property Practitioner- Link to PPRA website to verify Property Practitioner
- How To Guides- Full List of How to Guides for ZAP HUB

Calculators

- Affordability Calculator
- Bond Calculator
- Payment Calculator
- Refinance Calculator
- Repayment Calculator
- Switch Calculator

Congratulations!

You now have a complete understanding of how to navigate the ZAP HUB platform. Explore properties, connect with trusted service providers, and discover estates – all designed to make your experience simple, transparent, and enjoyable.

Welcome to ZAP HUB – Your Safe Haven, Everything In One Place, Verified And Trusted.